



# Care Navigation

Facing a complex health condition? Let Collective Health's Care Navigation team guide you through your care. Our team of Social Workers and Pharmacists can review your care plan, help with care coordination, and provide resources and support.

Our team is available Monday-Friday,  
8 a.m. - 6 p.m. PT.



[carenavigation@collectivehealth.com](mailto:carenavigation@collectivehealth.com)



(833) 834-1170

Collective Health





## Care Navigation is for eligible members who need support with:

- Cancer
- Autism spectrum disorder
- Neurologic, cardiac, or gastrointestinal conditions
- Mental health conditions
- Conditions requiring infusions, injectables, or multiple medications
- Pregnancy, newborn, or birth-related complications
- Gender affirmation surgery
- Transplant surgery
- And many more complex conditions

## Care Navigation can:

- Help you find quality care
- Coordinate with your providers
- Help with claims and authorizations
- Provide educational and emotional support
- Identify community resources (like support groups)

*Care Navigation is fully covered by your health benefits. Remember, coverage for any medical or psychiatric care is subject to your plan's coverage.*