

Check your claim status, add documentation and updates online — anytime



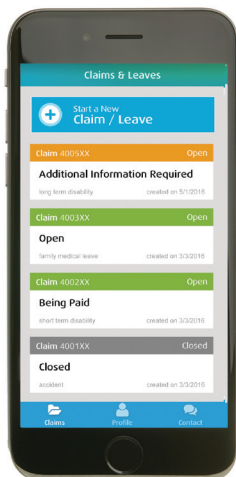
Secure & easy access:

- Short and simple process that saves time
- Convenient access, day or night
- Website security to safeguard your personal data

Committed to you

We understand that filing a claim is when you may need us most. Our claims service is part of our commitment to help make the process easier for you.

› **Managing or filing your claim is just a touch away. Go mobile with the Unum customer app**



Unum has developed a secure and easy way for you to submit and manage your claim online. Our secure Web services allow you to access and make changes to your open claims, as well as view updates and available letters and documents. This is one more way we fulfill our commitment to provide you with prompt service.

Our Web services are simple to use when you need to file or monitor a claim.

To get started, follow these directions.

1 Go to [www.unum.com/claims](https://services.unum.com/claims)

2 Returning users, please log in with your user ID and password.

3 First-time users, please register an account to file a new claim, review the status of an existing claim, or view documentation.

Register for an account

Whether you have Unum coverage or offer Unum coverage, we are dedicated to serving your needs. Our secure website provides information and tools that can help you make the most of your relationship with Unum. Sign up today, so you have instant access to all of the important features of this site.

Employees ›

- File a claim/leave
- Download supplemental
- Check your claim status
- Update personal information
- Managing your claim is just a touch away. Go mobile with the Unum Customer App.

certification booklets

Monitor your progress

Our secure site helps eliminate delays and confusion. Here are a few main features:

Access and download

supplemental claim and year-end tax forms.

File your claim

paper-free, 24 hours a day, 7 days a week.

Sign and submit

authorization forms.

Upload

documents from your personal computer — or from our app, using your phone's camera.

Register

for direct deposit of your claim payment, when applicable.

Review

claim status, documentation, and most recent payment information.

Verify and change

personal information, including contact information and treatment providers.

Get updates 24/7

with mobile Web access that's optimized for smartphones — or use our mobile app!



Have additional questions?

**Please call us at
1-866-679-3054**

**Monday-Friday,
8 a.m. to 8 p.m. ET.**

Your online summary page

Claims & Leaves	
Start a New Claim	
Claim 4005XX Open	Additional Information Required long term disability created on 5/1/2016
Claim 4003XX Open	Open family medical leave created on 3/3/2016
Claim 4002XX Open	Being Paid short term disability created on 3/3/2016
Claim 4001XX Closed	Closed accident created on 3/3/2016

Claims Profile Contact

Easily update your claim and personal information online.

For example, you can:

- Let us know when your baby arrives, if you're filing a maternity claim.
- Let us know the last day you were able to work, if you're disabled.
- Let us know the day you expect to return to work following a disability.
- Choose to stop receiving claim-related mail, if you would rather view letters and documents online.
- Upload your claim documents from your personal computer — or through the Unum Customer app using the camera on your phone — if you don't want to wait for the regular mail.